



PATENT
Customer No. 22,852
Attorney Docket No. 05905.0153-00000

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)
Yoshihiro ITOH et al.) Group Art Unit: 2876
Application No. 09/964,754) Examiner: E. Labaze
Filed: September 28, 2001) Confirmation No. 3110
For: SERVICE TICKET ISSUE)
SYSTEM AND SERVICE)
TICKETING ISSUE SERVICE)

Mail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

INFORMATION DISCLOSURE STATEMENT UNDER 37 C.F.R. § 1.97(b)

Pursuant to 37 C.F.R. §§ 1.56 and 1.97(b), Applicants bring to the attention of the Examiner the documents listed on the attached PTO 1449. This Information Disclosure Statement is being filed with a Request for Continued Examination in the above-referenced application.

Copies of the listed documents, including any co-pending patent applications, are attached. Applicants respectfully request that the Examiner consider the listed documents and indicate that they were considered by making appropriate notations on the attached form.

In lieu of a statement of relevance or translation of the non-English documents, an English language version of an International Search Report in a corresponding

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application citing these documents and setting forth the relevance thereof is enclosed.

Applicants do not necessarily endorse the conclusions set forth in the International Search Report.

This submission does not represent that a search has been made or that no better art exists and does not constitute an admission that each or all of the listed documents are material or constitute "prior art." If the Examiner applies any of the documents as prior art against any claim in the application and applicants determine that the cited documents do not constitute "prior art" under United States law,

Applicants reserve the right to present to the office the relevant facts and law regarding the appropriate status of such documents.

Applicants further reserve the right to take appropriate action to establish the patentability of the disclosed invention over the listed documents, should one or more of the documents be applied against the claims of the present application.

If there is any fee due in connection with the filing of this Statement, please charge the fee to our Deposit Account No. 06-0916.

Respectfully submitted,

FINNEGAN, HENDERSON, FARABOW,
GARRETT & DUNNER, L.L.P.

Dated: August 11, 2004

By: _____
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INFORMATION DISCLOSURE CITATION

Atty. Docket No.	05905.0153-00000	Appln. No.	09/964,754
Applicants	Yoshihiro ITOH et al		
Filing Date	September 28, 2001	Group:	2876

U.S. PATENT DOCUMENTS

Examiner Initial*	Document Number	Issue Date	Name	Class	Sub Class	Filing Date If Appropriate

FOREIGN PATENT DOCUMENTS

	Document Number	Publication Date	Country	Class	Sub Class	Translation Yes or No
	JP 2000-67312	03/03/2000	PCT			No
	JP 8-16740	01/19/1999	PCT			No
	JP 11-328269	11/30/1999	PCT			No
	JP 11-66035	03/09/1999	PCT			No
	JP 11-203561	07/30/1999	PCT			No
	WO 99/09502	02/25/1999	PCT			English language Abstract included
	JP 2000-56721	02/25/2000	PCT			No
	JP 2000-105844	04/11/2000	PCT			No
	JP 2000-184087	06/30/2000	PCT			No

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

International Search Report mailed December 18, 2001.
"Mobile Internet Saizensen I Mode kara Ji-Sedai System IMT2000 Made", Nikkei BP K.K. (Japan), September 14, 2000, pages 42-49 (ISBN 4-8222-1381-1) (CSNY2001-00275-001)

Examiner	Date Considered
*Examiner:	Initial if reference considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.
Form PTO 1449	Patent and Trademark Office - U.S. Department of Commerce